

SOFTWARE INSTALLATION GUIDE

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Thank you for purchasing the Pioneer DVR-A04 combination DVD / CD recordable drive. The DVR-A04 drive represents Pioneer's fourth generation of DVD-R recording technology since introducing the world's first DVD-R drive in 1997. The DVR-A04 incorporates the latest innovations in manufacturing and optical recording to ensure the highest levels of quality and compatibility. With read and write support for CD-R, CD-RW, DVD-R and DVD-RW media formats, the A04 drive continues to be one of the most versatile drives on the market today for storage, backup, distribution and playback of digital data and the most popular audio and video formats in electronic entertainment. Before installing the DVR-A04 software applications, it is recommended that you first install the A04 drive in your computer. Once the drive has been properly installed, please proceed to Step 2.

1. GENERAL INFORMATION

STEP 1 INSTALL THE DVR-A04 DRIVE

Refer to the operating instructions for detailed information on installing the DVR-A04 drive.

CONTENTS:

The following items are included in the Pioneer DVR-A04 retail box.

- 1. One Pioneer DVR-A04 drive
- 2. One DVD-R blank recordable disc
- 3. One DVD-RW blank re-recordable disc
- 4. Software Installation CD-ROM
- 5. **DVR-A04 operating instructions**
- 6. Software installation guide
- 7. Product warranty
- 8. Audio connection cable
- 9. Drive mounting screws
- 10. **Pin configuration jumpers**
- 11. Manual disc ejection tool

software application disc

STEP 2 INSTALL SOFTWARE APPLICATIONS

After successfully installing the A04 drive in your computer, insert the software installation disc in the A04 tray or another CD/DVD drive installed in your computer. After a few seconds, the application will automatically launch and present you with a menu of options. *(see Figure 1.1)*

If the DVR-A04 application menu does not automatically appear after a few moments, check your system settings to make sure you have the auto insert notification option checked on the drive you are installing from. You can also manually launch the menu by double clicking the file named *Maestro.exe* located in the Maestro folder on the disc.



Figure 1.1

SOFTWARE APPLICATIONS:

The following applications are included on the DVR-A04 Software Installation disc:

CyberLink	PowerDVD XP	DVD-Video and multimedia player
Sonic	MyDVD Video Suite *	DVD-Video authoring application
ArcSoft	Showbiz * (included)	Video editing and special effects
VERITAS	RecordNow DX	CD and DVD recording application
VERITAS	DLA with StorageGuard	Packet writing plus update utility

2. CONTACTING SUPPORT

HARDWARE TECHNICAL SUPPORT:

For technical assistance relating to the physical DVR-A04 drive, please refer to the operating instructions and the product warranty document included with the drive.

Additional information is also available on Pioneer's website:

http://www.pioneerelectronics.com/

On Pioneer's main web page, click the top tab labeled "Service and Support" and choose the first drop down selection labeled "Business Product Support".



On the Business Product Support page, click on "DVD-ROM & DVD-R Drives" and choose the first option "Business Product FAQ's" for a list of frequently asked questions or scroll down to the DVR-A04 drive for product specific information and updates.

For drive repairs, please refer to the DVR-A04 product warranty included with the drive.

SOFTWARE TECHNICAL SUPPORT:

For instructions on how to use the included applications, please refer to the program's **HELP** menu option within the application or browse the electronic user manual located in the *extras* folder on the software installation disc. It is also recommended that you check regularly for updates and resources online. The websites listed on the following page will link you directly to the appropriate sites for the latest software support information, FAQ's, product updates and more.

SOFTWARE SUPPORT RESOURCES:

VERITAS RecordNow DX and DLA

 RecordNow Support:
 http://www.VERITAS.com/us/products/recordnow/drivers/

 Software Support Site:
 http://seer.support.VERITAS.com/

 FTP Download Site:
 http://ftp.support.VERITAS.com/

Sonic Solutions MyDVD

Software Homepage:	http://www.mydvd3.sonic.com
Support Homepage:	http://support.mydvd3.sonic.com/
MyDVD 3 FAQ:	http://support.mydvd3.sonic.com/faq/
ArcSoft Showbiz:	http://www.arcsoft.com

Sonic provides several options for supporting MyDVD. Click here for a list of commonly asked <u>technical questions</u>. If your question isn't support related, click here for a list of other <u>frequently asked questions</u>.

Telephone Customer Support

OEM customers are subject to a pay-per-incident charge. A fee will be charged to your credit card and covers the support needed to resolve an issue. Available worldwide.

USA and Canada

Pay \$29.95 per incident. Call 1-877-DVD-1124 9am - 6pm Pacific Standard Time, USA (weekdays only)

Outside the USA and Canada

Pay \$29.95 per incident. Call +1-415-893-7065 9am - 6pm Pacific Standard Time, USA (weekdays only)

CyberLink PowerDVD XP

CyberLink Home: <u>http://www.gocyberlink.com/english/index.jsp</u>

CyberLink Support: <u>http://www.gocyberlink.com/english/cs/support/index.asp</u>

PowerDVD e-mail Support: support@gocyberlink.com

PowerDVD Phone Support: (510) 668-0118 follow voice prompts

3. VERITAS RECORDNOW DX AND DLA

INTRODUCTION:

VERITAS RecordNow DX is a full featured premastering application for recording or backing up electronic data, audio and video information to CD and DVD recordable media. RecordNow DX can write to all of the recordable media formats supported by the DVR-A04 drive: CD-R, CD-RW, DVD-R and DVD-RW. VERITAS DLA is a complimentary packet writing utility that works in your Windows background providing drive letter access for reading and writing to optical media. With DLA, you can record and retrieve data using the A04 drive as if it were a floppy or hard disk drive.

INSTALLATION:

To install RecordNow DX or DLA on your computer, simply insert the DVR-A04 software installation CD and choose the appropriate button from the setup menu. To manually install the English versions of RecordNow DX or DLA, double click the *setup.exe* file located in the VERITAS\RNDX\Enu or VERITAS\DLA\Enu folders. Immediately after installing DLA, the StorageGuard installation process will begin. StorageGuard is designed to provide feedback regarding the backup status of your hard drives and update your VERITAS applications automatically.

[NOTE: DLA starts automatically with Windows so there is no icon in the start menu folder to launch the application. If you attempt to install DLA on a computer where DLA has already been installed, the message "Please insert the disc" may appear even if the disc is already in the tray. If you see this message, you can either cancel the installation process or uninstall the existing version and try again].

After launching RecordNow DX, a wizard dialogue box will appear to help you choose the drive, media and options necessary to create the type of disc you want to create. Canceling the wizard will allow you to manually configure all of the features available during the recording session. Additional program settings may be customized by choosing *options* under the Tools Menu. For additional information, please refer to the Help menu in RecordNow DX or press the F1 key on your keyboard.

4. SONIC MYDVD VIDEO SUITE

INTRODUCTION:

Sonic MyDVD Video Suite combines two simple yet powerful video applications to provide users with advanced digital video editing and DVD authoring capabilities for fast and easy turnkey movie making. From wedding videos to birthday parties and family vacations, MyDVD and ArcSoft's ShowBiz let you capture analog or digital video clips, add titles, scene transitions, background music and special effects to produce truly professional looking DVD titles complete with buttons, menus and backgrounds. DVD's created with MyDVD can also be edited on the fly at any time, without having to locate the original source materials and start all over again. Whether you produce a direct to disc DVD at the touch of a button or edit and add Showbiz special effects, MyDVD Video Suite provides the power of professional DVD movie making.

INSTALLATION:

To install MyDVD and Showbiz, choose the MyDVD button on the installation setup menu or double click the *setup.exe* file located in the Sonic folder contained on the installation CD. To obtain help in MyDVD or Showbiz, please refer to the *HELP* menu in each application, refer to the User Manuals included in the Extras folder on the Installation CD or check online at <u>http://www.mydvd3.sonic.com</u>.

5. CYBERLINK POWERDVD XP

INTRODUCTION:

PowerDVD XP is the latest evolution of CyberLink's DVD and multimedia software player providing maximum audio and video entertainment on your PC. PowerDVD offers numerous customizable video and audio controls that deliver the highest quality viewing and listening experience. With numerous program and navigation controls, PowerDVD also lets users control the level of entertainment and personal interactivity they wish to experience with various digital media file formats, including DVD-Video.

INSTALLATION:

To install PowerDVD, choose the PowerDVD button on the installation setup menu or double click the *setup.exe* file located in the CyberLink folder.

6. DVD RECORDABLE MEDIA						
Pioneer						
R/RW						
DVD-R DVS-R47A/U	Pioneer brand DVD-R General media Single sided 4.7GB capa Write-once recordable	acity				
DVD-RW DVS-RW47B/U	Pioneer brand DVD-RW media DVD-RW media Single sided 4.7GB capa Re-recordable to 1000 ti	acity mes				
DVS- R470SDD50	VS- R470SDD50 Pioneer brand DVD-R media single sided 4.7GB capacity 50 disc spindle pack					
DVS-RP470SDF	S-RP470SDF Pioneer brand DVD-R media single sided 4.7GB capacity White inkjet printable surface					

Pioneer DVD recordable media is ideal for storing data, audio and video file formats for data storage and digital entertainment applications. Designed to offer the widest possible playback compatibility, recorded discs can be accessed or played back in most of the DVD-ROM drives and DVD-Video players on the market today.

Note: The total amount of recordable space available on a 4.7GB General DVD-R disc actually equates to 4.37GB of recordable data. This is due to the method in which Gigabytes are calculated. In statistical terms, a Gigabyte is equal to one billion bytes.

Gigabyte - Common Use	Gigabyte - Computer Use
1,000,000,000 bytes	1,073,741,824 bytes

DVR-A04 Software Installation Guide

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