Warranty Registration and Customer Support
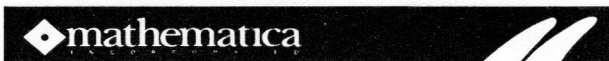
Mathematica, Inc.™ is commited to publishing high-performance, cost-effective software. We believe our mutual success is directly related to serving your specific needs for features, service and quality. To that end, we encourage your suggestions on improving our products and services.

Returning the Warranty Registration Card entitles you to:

1. **Customer support and service.** Mathematica, Inc. provides customer support and service only to registered licensees of the product. For questions on using our products, please ask for Tech Support when you call. For general information or questions that pertain to the Warranty, please ask for Communications.

2. **Product upgrades and exchanges.** Only registered licensees of Mathematica, Inc. products are eligible to receive specially priced upgrade and exchange licenses for new versions of our products when they are introduced.

3. **Product replacement.** Only registered licensees of Mathematica, Inc. products are eligible to replace defective products at a nominal charge after the Warranty has expired.

4. **Introductory CompuServe Membership.** Upon registering, you're eligible for a free CompuServe IntroPak, which entitles you to a free introductory membership to the CompuServe Information Service and a $15.00 usage credit. If you're already a member of CompuServe, just type GO TEMPRA at any main prompt to participate in our forum.

5. **Free Gift.** Just register to receive yours.

Please register now so we may provide you with prompt technical support and keep you informed about future releases of Mathematica products.

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Warranty Registration Card

> **NOTE:** This product consists of both documentation and diskettes. Mathematica, Inc. does not replace product(s) or parts thereof that are lost, stolen, or destroyed beyond recovery. You may want to check your insurance policy coverage for the replacement of this and other software products.

TO REGISTER YOUR TEMPRA™ PRODUCT AND HELP US SERVE YOUR NEEDS, PLEASE RESPOND TO THE FOLLOWING INFORMATION. THEN SIGN AND RETURN THE COMPLETED WARRANTY CARD IN THE ENVELOPE PROVIDED.

Please print or type.

Information about the product ■

TEMPRA PRO PRO300-013882 12/92

SERIAL NUMBER:

TEMPRA SHOW SHW200-015937 12/92

I am registering TEMPRA:
❑GIF ❑PRO ❑SHOW ❑Media Author ❑Turbo Animator ❑Access ❑Vision

Purchased at:_____ Date of Purchase:_____

Dealer Name/City/State: _____

Was this product purchased for your workplace?   ❑Y   ❑N

Did this TEMPRA product come bundled with another product you purchased? If yes, please name the product you purchased:

_____

What is the single most important factor that led you to purchase this TEMPRA product?

_____

Information about you ■

Name:_____ Occupation:_____

Phone:_____ Fax:_____

Company Name:_____

Street Address: _____

City/State/Country:_____ ZIP:_____

Are you involved in purchasing or recommending software products for your company?
❏Y   ❏N

Please list any trade publications to which you currently subscribe.

_____

_____

My primary use for TEMPRA Products is: _____

_____

Would you use a Bulletin Board Service to download images or prescanned color photographs?   ❏Y   ❏N

Information about your company ■■■■■■■■■■■■■■■■■■■■■■■

My organization's primary business activity is:

☐ Advertising/PR/Marketing	☐ Finance/Insurance	☐ Non-Profit
☐ Architecture/Cartography	☐ Graphic Design/Illustration	☐ Printing/Publishing
☐ Banking/S&L	☐ Government	☐ Professional Services
☐ Distribution/Wholesale	☐ Health/Medical	☐ Retail
☐ Education	☐ High-tech Manufacturing	☐ Transportation/Utilities
☐ Engineering	☐ Manufacturing	☐ Other_____

How many people are employed by your company (at your site)?
❏1-49   ❏50-99   ❏100-499   ❏500 or more

Please indicate the number of graphic workstations in use at your location and the operating system they use.

Number:_____   Operating System Software:_____

You and your equipment ■■■■■■■■■■■■■■■■■■■■■■■■■■■■

What is the capacity of your hard disk storage? _____   ❏MB   ❏GB

Please list the product name and manufacturer of any peripherals (printers, scanners, monitors, audio or video cards, CD-ROM) you use or plan to buy:

_____

_____

Which media do you prefer?   ❏3.5"   ❏5.25"   ❏CD-ROM

What type of fonts do you currently use? (check all that apply)
❏Bitstream   ❏Adobe   ❏Pacific Data Products   ❏ZSoft   ❏Other

How do you currently input photographs?
❏ Scan in-house   ❏ Use prescanned images   ❏ Video capture

Your output to Prepress:
❏ Scitex   ❏ Crosfield   ❏ Linotype-Hell   ❏ Other

Which of the following software packages do you use or plan to buy?

Use Now	Plan to Buy		Use Now	Plan to Buy	
❏	❏	Adobe Illustrator	❏	❏	Micrografx Picture Publisher
❏	❏	Adobe PhotoShop	❏	❏	Microsoft Powerpoint
❏	❏	Adobe Streamline	❏	❏	OmniPage
❏	❏	Aldus Freehand	❏	❏	PC Paintbrush IV
❏	❏	Aldus PageMaker	❏	❏	Photo Finish
❏	❏	Aldus Persuasion	❏	❏	Pixel Paint Professional
❏	❏	Arts & Letters	❏	❏	Quark XPress
❏	❏	Collage Plus	❏	❏	RIX
❏	❏	ColorLab Scan Software	❏	❏	Scrapbook+
❏	❏	CorelDraw	❏	❏	TEMPRA Access
❏	❏	DoDOT	❏	❏	TEMPRA GIF
❏	❏	IBM Hollywood	❏	❏	TEMPRA Media Author
❏	❏	Image-In-Color	❏	❏	TEMPRA PRO
❏	❏	Letraset ColorStudio	❏	❏	TEMPRA SHOW
❏	❏	Letraset ImageStudio	❏	❏	TEMPRA Vision
❏	❏	Lightspeed Color Layout	❏	❏	U-Lead PhotoStyler
❏	❏	MacroMind Director	❏	❏	Upfront for Windows
❏	❏	MetaDesign	❏	❏	Ventura Publisher
❏	❏	Micrografx Charisma	❏	❏	WinRIX
❏	❏	Micrografx Designer	❏	❏	WordScan Plus
❏	❏	Micrografx Draw!	❏	❏	ZSoft Publishers Paintbrush

Please use the space provided to comment on any current features of TEMPRA you like or dislike; or changes and additions you would like to see in future releases of Mathematica products and services.

_____

_____

_____

THANK YOU! Please sign below to indicate you have read the Mathematica, Inc. License Agreement for the software package and agree to its terms.

SIGNATURE:_____DATE:_____