2500 SX/33 (250-1623) TANDY DAC WAVE Error Faxback Doc. # 1876 A problem exists with the TDACWAVE.DRV in Windows on the 2500SX33 using the IBM or PS/2 mouse.drv driver in Windows. To resolve this issue the Factory will be changing the default Windows mouse to the Logitech mouse driver lmouse.drv. The error will occur some of the times when the actual mouse is moved while Windows is loading. The error that comes up is the following: Tandy DAC A configuration or hardware problem has occurred. Insure the [tdacwave.drv] setting in SYSTEM.INI configure the DAC Sound driver Correctly. Note: This error may also occur when a Sound Blaster Board is installed. See the "Sound Blaster Board" section below. When you receive this message there will not be any Sound & the Mouse will not work within Windows. The fix to this problem is to use the LOGITECH mouse driver. This driver does not conflict with the Tandy DAC Wave driver. Standard Mouse driver used which produced problem. Driver: MS or IBM PS/2 File Name: mouse.drv File Version: 3.10 File Size: 10672 File Date: 03/10/92 Logitech driver included with Windows 3.1 Driver: Logitech lmouse.drv File Name: File Version: 3.10 File Size: 12928 File Date: 03/10/92 To change the mouse driver being loaded in Windows do the following steps. 1. From the DOS prompt (c:\) type: cd \windows and press <ENTER> 2. Type setup and press <ENTER> 3. In the setup screen, move your cursor and highlight MS or IBM PS/2 and press <ENTER>. 4. Highlight the Logitech mouse driver option and press <ENTER> 5. Answer the question "Accept the configuration shown above" by pressing <ENTER> 6. Windows setup will ask you to insert Windows 3.1 Disk #2. Once you have placed the disk in drive A press <ENTER>. This will copy the lmouse.drv and lmouse.com to your Windows directory and return you to the DOS

prompt.

When you go back into Windows the system will use the logitech mouse driver. Any DOS applications will continue to use the MS or IBM PS/2 driver.

Sound Blaster Board:

If a Sound Blaster Board and its drivers have been added to the machine, the Tandy DAC error may also occur. Remove the Tandy DAC Driver from within Windows to correct the conflict.

To remove the TDACWAVE.DRV from Windows, open the Control Panel, double click on Drivers, then highlight the Tandy DAC Driver and click on Remove. Exit and Restart Windows, there should be no error message.

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